



CRIMEWAVE
SOLUTIONS

Crime Management for Smart Businesses



Your partner against crime

Security is important to us all. Whether you are running an office, warehouse, factory or retail chain, the prevention, control and detection of crime is fundamental to the success of your business. Security is no longer enough. Complete crime management is the only truly effective way.

Managing crime in the workplace is not just a question of installing a few CCTV cameras and hoping for the best. Workplace crime can take many forms and involve both your workforce and customers. To give your company the best protection you will need to build in a culture of crime management.

Complete Crime Management with CWS



Crimewave Solutions (CWS) provides a complete crime management service employing the experience of ex-police officers who know the way criminals work and think.

Crimewave Solutions

Since the beginning CWS has provided effective security for some of the world's leading organisations including: **David Lloyd Leisure**, **Marriott International** and the entire Esso forecourt operation for **Exxon Mobil**. With effective Crime Management CWS are able to catch the culprits red handed, deter future crime and improve the morale of the honest majority who can so easily be demoralised by an atmosphere of suspicion and accusation.

CWS will work with you to assess your businesses's needs right from the start, and make recommendations and help you develop procedures that will create a secure environment for your staff and customers while limiting the opportunities for crime to take place. This will include building a reporting system for all security incidents to help ensure full understanding of your exposure to crime that will assist with long-term security policy development. Staff training is also provided to make employees aware of security risks and the ways in which they can contribute to the security of the business. CWS can even consult with architects on the design of buildings, if needed, and provide site surveys for security assessment.

Incident Investigation

Should an incident occur in the workplace CWS will respond to and investigate the incident to identify the culprits, bring a prosecution if appropriate and amend the security policy to prevent a recurrence. If necessary CWS will work with the police to gather the required evidence and interview staff on your behalf, helping you to avoid long-term conflicts and resentment within your company.

Smart Security for Smart Businesses

To prevent crime in the workplace you need to stay one step ahead of the criminals. Fitting CCTV cameras is all very well but it's not a complete answer. Cameras have to be placed correctly, maintained regularly, operate efficiently and be monitored if they are to be an effective investigative tool and deterrent. Even then it is extremely hard to identify any loss.

Finding the evidence

The biggest problem with workplace crime detection is finding the evidence to bring forward a successful prosecution: Most retailers do not have the resources to interrogate hours of CCTV or the experience to know what they are looking for – and the criminals know that.

CWS will use their experience to help you select an efficient system that will provide a unique monitoring service. This will use data mining and video analytics to provide the evidence that will allow offenders to be apprehended and prosecuted. CWS will work with the police in the collection and interpretation of evidence to ensure the conviction of the guilty. It's a unique service that's fast, professional and discreet.

The next step

If your company has a problem with theft, either by customers or the actions of your own staff, take a look at the CWS website at www.crimewavesolutions.co.uk for more information – then **call 0845 116 2325** to book an appointment with a CWS consultant.

- Prevent theft in your workplace
- Comprehensive advice from ex-police officers
- Complete service including procurement advice, installation management, monitoring and reporting
- Fast, professional and discreet service
- Improve staff moral



Prevent stock and cash loss with POS Scan



It's a sad fact, but wherever people and money come together, there is a risk of theft. Of course most people are honest, but there are just a few who are not. This is where a unique service from CWS can help.

Internal retail crime can be as much as 50% of all cash and stock loss. One major problem is called "skimming". A cashier simply charges the customer the full amount but only puts some of the items through the till. The offender then pockets the difference. Modern tills and scanning technology make this process harder for the thief, but it's still widespread. Retail businesses worldwide see bottom line profits shrink substantially in this way and, until now, were powerless to prevent it.

The solution is a new service from CWS called POS Scan. It's a simple, effective way of identifying where crime is taking place and producing documentary evidence that will stand up in Criminal Court or Tribunal. It allows you to weed out thieves, protect your honest workforce from suspicion and prevent losses. **NO CAPITAL OUTLAY** is required and extremely low ongoing costs will show the huge flexibility this service offers.

Many major retailers have already benefited from POS Scan. Here's how it works:

What POS Scan does

POS Scan is a unique service that will identify where theft is taking place and positively identify the culprits. POS Scan is installed on site and uses existing or additional cameras. POS Scan produces a clear CCTV image of all transactions including items sold and displays the till reading over the CCTV image. It's then a simple matter to compare visually the goods sold with the corresponding till display. CWS will be on hand to review and monitor this for you. Every transaction your site makes, POS Scan records 24/7, 365 days per year.

- Identifies thieves in the workplace
- Guarantees prosecution of identified criminals
- Stops cash and stock losses immediately
- Totally discreet service
- Improves staff morale

Viewing and reporting

CWS can monitor via our alerting software. With this unique software you can choose what events you wish to be alerted to. Any of the following examples can be used:

- Void
- No sale
- Barcode override
- By Operator
- By item / product
- Time and date

The list is almost endless. Once set POS Scan will alert you via e-mail or text to let you know an incident has occurred.

The entire CCTV recording can be viewed and CWS provide you with a comprehensive report identifying any offences committed. The report will include: a description of each incident, a CD of the images, and a full statement for presentation to the police sufficient to achieve a prosecution and to ensure HR compliance. The report also identifies instances of inappropriate customer service and poor timekeeping. POS Scan is fully data protection compliant. You can have full remote access to each unit giving you global access to live or recorded transaction and image data and you can be alerted to the events as they happen.



- Data protection compliant
- Recording of all POS transactions
- Data mining details overlay onto CCTV footage
- Remote viewing of live or playback data
- Search facility
- No Capital Expenditure / Fast payback

POS Scan benefits

Catching thieves is not easy. They are practiced and often the people you would least suspect and often difficult to spot. Every year millions of pounds are wiped off the bottom line of companies by blatant, over-the-counter theft and shoplifting. To catch the criminals and avoid disrupting your business you have to be even smarter than they are.

Work colleagues are understandably concerned that they might be implicated themselves and sometimes fearful of repercussions if they inform their employer. POS Scan quickly identifies the culprit without the need to involve other staff members or management and provides incontrovertible proof for dismissal. It will stop stock losses and cash thefts immediately while improving the working atmosphere and morale of the honest majority of staff.

Value that makes sense

THERE IS NO CAPITAL EXPENDITURE. You simply rent or lease (tax benefits) the equipment for use in the outlets identified as having a potential problem. CWS will also maintain and service the equipment.

The service will stop till losses immediately and improve the productivity of remaining staff so payback can be achieved in a few weeks or even days depending on the severity of the problem. There is no capital expenditure so all costs can be written off immediately against tax.

Monitoring Services

Already have POS/CCTV technology? Why not let CWS view and monitor your images and transactions? CWS are experts in the viewing and monitoring of POS/CCTV images. CWS can monitor your images live or by exception (i.e. if you want to look at all the cigarette sale on a particular day) and review your recorded images should you receive a bad stock result. Once the images are viewed and an offender found CWS will create a CD along with a text documenting the offences found: a copy can be made for you, HR and the Police.



POS Scan is installed at a site where theft is suspected. POS Scan produces a clear CCTV image of all transactions and shows a display of the till reading on screen. It's just then a matter for the CWS service to compare visually the goods sold with the corresponding till display.

Stop thieves in their tracks

With POS Scan there's no need to allow thieves to get away with it; it's so easy to apprehend them. CWS is pleased to offer you a free trial of POS Scan to demonstrate how effective this unique system really is.

Phone 0845 116 2325 for more details.

www.crimewavesolutions.co.uk



Crimewave Solutions PO Box 6327 Tilsworth Leighton Buzzard Beds LU7 6AY Telephone: 0845 116 2325
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